

Reporting environmental incidents to CVM

Definition of an incident: *'Any event occurring within a facility, regardless of its cause, that deviates from normal operational activities. This includes disruptions in the production process, malfunctions in facility systems, as well as accidents and emergencies.'*

An event in which sudden and unexpected damage, danger, or nuisance may arise, or threatens to arise, affecting the environment, regardless of its scale. Examples include unintended emissions or impacts on environmental aspects such as air, odor, (ground)water, noise, soil, external safety, or situations in which the regional fire brigade is present.

In other words, when an incident occurs involving one or more of the following circumstances, it qualifies as an incident and must be reported to CVM as soon as possible:

- the regional fire brigade is present;
- a hazardous substance has been released;
- a foreign substance has entered or reached the soil (i.e., outside the building, or on the ground floor or basement level);
- a hazardous substance or any other material that may disrupt the functioning of the sewer system or wastewater treatment plant has entered the sewer;
- there is a fire or explosion;
- excessive noise is heard;
- a noticeable or unusual odor is present.

In addition to reporting the incident to CVM, immediate measures must always be taken to prevent further spread and to minimize the environmental impact. In severe incidents, or when emergency services are required, the general emergency number of the TU/e Campus must be called first: 040-247 2222

After taking the necessary measures (and, if applicable, alerting emergency services), the environmental incident must be reported to CVM as soon as possible, even if it has already been reported via the TU/e Campus emergency number.

You can report incidents to CVM through our website: <https://cvm-tue-campus.nl/ongewoon-voorval> or by e-mail acm@tue.nl*.

CVM will determine the appropriate follow-up steps depending on the nature of the incident and may contact you for further information.

* Required reporting information

- Details of the person reporting the incident
- Organization
- Location of the incident
- Description of the incident
 - Cause
 - Substances involved
 - Quantities
 - Measures already taken
 - Any additional measures needed to prevent recurrence